

Terms and Conditions for Hire

Bounce Happy Doncaster - Home Hire Agreement

Keeping everyone safe while having fun.

These Terms and Conditions form a legally binding agreement between Bounce Happy Doncaster ("we/us") and the hirer ("you"). By hiring any equipment, you confirm acceptance of these conditions in full. Any amendments must be agreed in writing by an authorised representative of Bounce Happy Doncaster.

Payment Terms

- Full payment is due before or on the day of delivery. We reserve the right to cancel delivery without liability if payment has not been received. - If full payment is not received within 7 calendar days of equipment delivery, we reserve the right to apply:
- A late payment fee of £40
- Daily interest charged at 8% above the Bank of England base rate, accruing until full payment is received

Deposits

- All deposits are non-refundable, regardless of booking type (indoor or outdoor).

Delivery & Identification

- Equipment will be delivered to the address on your invoice. - Valid ID (driver's licence or passport) must be shown on delivery. Failure to present ID may result in cancellation, with a potential charge.

Safety & Usage Guidelines

- Equipment must be supervised at all times by a responsible adult not under the influence of drugs or alcohol. - Remove footwear, glasses, jewellery, and other sharp items before use. - Adults must not use children's equipment unless specifically rated for adult use. - Mixed-age usage must be avoided. Equipment must not be overcrowded. - No food, drinks, gum, face paint, streamers, or silly string allowed on or near the equipment. - No smoking, pets, or barbecues near equipment. - Anyone feeling unwell or with medical concerns should not use the inflatables.

Condition on Return

- Equipment must be returned clean and undamaged. - If soiled, a £50 cleaning fee will apply. - Any repair or replacement costs, including loss of earnings due to downtime, will be billed accordingly.

Inflatable Specifics

- Do not allow climbing, hanging, or bouncing on safety steps. - No one may use the inflatable during inflation, deflation, or when deflated. - Wet inflatables must not be used unless properly dried.

Post-Collection Accountability

- If weather prevents a full inspection at pickup, the hirer remains liable for damages or cleaning issues reported within 7 days. - Photo evidence will accompany any chargeable notices.

Business Hours & Hire Duration

- Business hours: 7:00 am - 9:30 pm - Standard hire period is up to 6.5 hours, unless otherwise agreed in writing.

Questions?

If you're unsure about anything, please get in touch at 07869969696.